

ANNUAL UPDATES

After initial certification, an annual update is available on-line, followed by supervised practice onsite by the Trainers.

SPECIAL POPULATIONS

The four module certification program has been customized for the following populations:

- Long Term Care & Sub Acute Care
- Home Care
- Academic Institutions

Epicare appreciates the opportunity to assist your organization in reducing workplace violence.



WE ARE AVAILABLE TO DISCUSS YOUR TRAINING NEEDS BY PHONE OR ON-LINE

Epicare Associates, Inc.

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Epicare Associates, Inc.

is an approved provider of continuing nursing education by the NJSNA, accredited approver, by the American Nurses Credentialing Center's Commission on Accreditation.

Provider Number P195 5/07-10

BENEFITS of EPICARE

- ⇒ **Expert Instructors with current clinical experience**
- ⇒ **Curriculum updated annually to meet latest regulatory changes**
- ⇒ **Content is arranged in modules for customized approach at no additional charge**
- ⇒ **Tailored to Healthcare**
- ⇒ **Includes Restraint Training, if applicable**
- ⇒ **Epicare faculty perform competencies**
- ⇒ **Continuing Nursing Education Credit**
- ⇒ **Certificate of completion**
- ⇒ **Course completion reports**

FACULTY

Sally Ann Corbo, Ed.S., APN-BC, NEA-BC

Sally is the President of Epicare Associates, Inc. She has an extensive teaching background and was previously the Director, Nursing Education at The New York Hospital-Cornell Medical Center. She is certified by the American Nurses Association as a Clinical Specialist in Adult Psychiatric and Mental Health Nursing and Nursing Administration Advanced.

Marianne H. Siewers, MS, APN, BC

Marianne Howard-Siewers is the Vice President, Clinical Programs for Epicare Associates, Inc. She worked at Coney Island Hospital in Brooklyn, New York for twenty five years in a variety of roles including Director of Behavioral Health Nursing. She is also an adjunct counselor at Kingsborough Community College. She is a certified Clinical Nurse Specialist in Adult Psychiatric and Mental Health.



Presents

CRISIS INTERVENTION IN THE WORKPLACE TRAINING

1-877-4-EPICARE
WWW.EPICARE.COM

Visit us on the web for course selections, dates, locations and special rate offers.



Epicare Associates, Inc. specializes in outsourced training for hospitals and healthcare organizations and has been offering **Crisis Intervention in the Workplace** training for 15 years. The program has evolved based on the needs and requests of our clients and changes to regulatory requirements. While the content is the same, we currently offer the following formats:

ON-SITE PROGRAMS

Our expert instructor teaches at your facility for a fixed fee. Most courses can offer unlimited attendance; however, if there is a clinical or psychomotor component such as competency assessment or return demonstration, then the maximum number of participants is 25 per 1 instructor.

The **Crisis Intervention in the Workplace Certification** is a one day program that consists of four 90 minute modules each offering 1.5 nursing contact hours for a total of 6.0 contact hours. The organization can select which modules are appropriate for selected staff groups. For "certification" a participant must attend all four modules.

OFF-SITE PROGRAMS

Epicare offers the **Crisis Intervention in the Workplace** Certification program at conference centers to enable individuals who may want to attend or for small organizations that only want to send selected staff. It is the same one day program as described above with all four modules leading to certification. All healthcare professionals are welcome to attend.

E-LEARNING

Epicare offers the same four modules of **Crisis Certification in the Workplace** in an e-learning format that is available 24/7 and can accommodate up to 1,000 learners at a time. Features of this program include:

- ❖ Modules can be accessed from any internet enabled computer with speakers/sound card. No special equipment is needed. VoIP technology is used so as not to require a telephone line or phone charges.
- ❖ Each module is approximately one hour and offers nursing contact hours.
- ❖ Modules can be customized for an additional fee.
- ❖ At the end the learner completes an evaluation and downloads a certificate of completion.
- ❖ Epicare provides a listing of staff that have completed the program to the organization.
- ❖ Epicare e-learning specialists are available to assist learners via telephone.

Benefits of E-learning

- ⇒ 24/7 format is conducive for staff to complete the educational requirement. Modules can be used in General Orientation of new staff.
- ⇒ Modules can be used for staff remediation after an incident as part of a corrective action plan or return to work plan for Employee Health after an injury.
- ⇒ Modules are update at least once a year, or more frequently if the regulations change.
- ⇒ Modules are archived for reference in the event of litigation.

Train-the-Trainer Program

As part of the E-learning format, in order for an organization to access Module Three: Physical Containment and Takedown they must send staff to be trained. Trainer expectations are as follows:

☆ **Trainer Qualifications:**

- Must want to be a trainer and or like to teach.
- Must have excellent interpersonal communication skills.
- Must have experience in physical takedown or containment.
- Must be willing to attend the Train-the-Trainer sessions.
- Must be able to complete the required paperwork.

- ☆ **Trainers** do not have to teach the program, participants watch the demonstration on-line and then the **Trainer** conducts the psychomotor activities of Personal Protective Maneuvers and Containment. **Trainers** will also be taught how to assess competencies and complete the documentation for regulatory agencies. All **Trainers** will be evaluated and a written evaluation will be provided to the organization.
- ☆ Periodic updates based on regulatory changes will be communicated to **Trainers** via free webinars.
- ☆ **Trainers** need to return annually for updates to the program and reassessment of their competencies.